



**HASANATH COLLEGE
BANGALORE – 560043**

FEEDBACK MECHANISM

The IQAC takes the responsibility of collecting and analyzing feedback under the chairmanship of the principal, from the stakeholders – students, teachers, parents, alumni and employers on the various parameters like curriculum design and development, curriculum delivery/performance of teachers, facilities available in the college, administration and so on.

Objective:

- To identify and meet the needs of the stakeholders.
- To enhance the quality of education of our institution.
- To achieve the set objectives/goals of the college.

Methodology:

- The structured questionnaire is prepared and distributed to the stakeholders to collect the feedback.
- The questionnaire consists of 5-point scale.
- The feedback from the students is collected through structured questionnaire by manually or through online yearly once.
- The feedback from the parents are collected when they visit college for any clarification or to meet mentors of their ward or in the parent's teachers meeting.
- Teachers feedback are collected through questionnaire or by online.

Analysis:

- The data will be compiled and analysed by adopting the statistical tools like percentage and mean.
- The statistical calculations will be brought to the notice of the head of the institution for further action.

General Plan of action after data collection and analysis:

- Meetings are held under the chairmanship of the principal to discuss the suggestions and trends and feasibility of implementing the suggestions in the feedback.
- Necessary action taken to improve infrastructural developments.
- More activities planned for better results and holistic development.


Principal
Hasanath College
Hennur, Bengaluru - 43



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FEEDBACK ANALYSIS REPORT FOR THE YEAR 2015-16

Alumni appraisal:

A five- point measurement scale was used in questioner where Excellent is scored as 5, Very Good as 4, Good as 3, satisfactory as 2 and unsatisfactory as 1.

Sl.No	Parameters	No. of Respondents					Total
		Ratings					
		5	4	3	2	1	
1	Alumni Association/Network of old friends of your college	4	8	8	8	0	28
2	Head of the institution is accessible	4	12	4	8	0	28
3	Administrative staff of the institution is accessible for various services	4	20	4	0	0	28
4	Faculty members are reachable for guidance and support	8	12	4	4	0	28
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	8	12	8	0	0	28
6	Platform is provided for regular interaction with current students	8	16	4	0	0	28
7	Rate the course you studied in terms of employability skills	0	16	0	4	8	28
8	Rate the stay at college in terms of teaching learning and administration	8	8	12	0	0	28
9	Overall feedback about college	8	8	4	8	0	28

There were 35 structured questionnaire feedback forms were distributed to the alumni's and 28 responses were received. The questions of the feedback forms covered various parameters like alumni association, accessibility of the head of the institution, administrative staff and faculty members for various guidance, support and other services, alumni members are encouraged to provide valuable suggestions for the growth of the institution, platform is provided for regular interaction with current students, the employability skills of the course studied, stay at college in terms of teaching learning and administration and overall feedback about the college.

- √ The first parameter was on the alumni association/network of old friends of your college, where 8 of the respondents rated for very good, good and



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satisfactory respectively, 4 of the respondents rated for excellent and none of the respondents have rated for unsatisfactory.

- √ For the second parameter, 12 of the respondents have rated for very good, 8 of the respondents rated for satisfactory, 4 of the respondents rated for excellent and good and none of the respondents are unsatisfied for the accessibility of the head of the institution.
- √ For the third parameter, 20 of the respondents have rated for very good, 4 of the respondents rated for excellent and good, and none of the respondents are unsatisfied for the accessibility of the administrative staff for their services from the office.
- √ The fourth parameter was on the reachable of faculty members for the guidance and support of the respondents, where 12 of the respondents opined very good, 8 of the respondents opined excellent, 4 of the respondents are opined good and satisfactory and none of the respondents are unsatisfied.
- √ The fifth parameter was on the alumni members are encouraged to provide valuable suggestions for the growth of the institution, where 12 of the respondents opined very good, 8 of the respondents are opined excellent and good and where as none of the respondents are either satisfied or unsatisfied.
- √ The sixth parameter was on the platform is provided for regular interaction with current students, 12 of the respondents rated for very good, 8 of the respondents rated for excellent, 4 of the respondents rated for good and none of the respondents rated either for satisfactory or unsatisfactory.
- √ The seventh parameter was on the employability skills of the course studied, where 16 of the respondent's rated for very good, 4 of the respondents rated for satisfactory and 8 of the respondents are rated for unsatisfactory.
- √ The stay at college in terms of teaching learning and administration was the eighth parameter, where 12 of the respondents opined very good, 8 of the respondents opined excellent and very good.
- √ The rating for the overall feedback about the college is, 8 of the respondents rated for excellent, very good and satisfactory and 4 of the respondents are rated for good, whereas none of the respondents are unsatisfied for this parameter.



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The Parameters used for the measurement of the feedback and their percentages are depicted below:

Sl.No	Parameters	Ratings				
		5	4	3	2	1
		%	%	%	%	%
1	Alumni Association/Network of old friends of your college	14.29	28.57	28.57	28.57	0.00
2	Head of the institution is accessible	14.29	42.86	14.29	28.57	0.00
3	Administrative staff of the institution is accessible for various services	14.29	71.43	14.29	0.00	0.00
4	Faculty members are reachable for guidance and support	28.57	42.86	14.29	14.29	0.00
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	28.57	42.86	28.57	0.00	0.00
6	Platform is provided for regular interaction with current students	28.57	57.14	14.29	0.00	0.00
7	Rate the course you studied in terms of employability skills	0.00	57.14	0.00	14.29	28.57
8	Rate the stay at college in terms of teaching learning and administration	28.57	28.57	42.86	0.00	0.00
9	Overall feedback about college	28.57	28.57	14.29	28.57	0.00

The above table shows the percentage analysis of the ratings of the respondents for each of the parameters. More than 25% of the respondents have rated excellent for all the parameters and the majority of the respondents i.e., more than 50% of the respondents rated very good for all the parameters and none of the respondents are rated unsatisfactory expect 28.57% of rating to the employability skills of the course they studied.

The Parameters used for the measurement of the feedback and their mean is depicted below:

Sl.No	Parameters	Mean
1	Alumni Association/Network of old friends of your college	3.29
2	Head of the institution is accessible	3.43
3	Administrative staff of the institution is accessible for various services	4.00
4	Faculty members are reachable for guidance and support	3.86



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5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	4.00
6	Platform is provided for regular interaction with current students	4.14
7	Rate the course you studied in terms of employability skills	2.86
8	Rate the stay at college in terms of teaching learning and administration	3.86
9	Overall feedback about college	3.57
	Average mean	3.67

The above table depicts the mean scores of the parameters of the structured alumni's feedback form for the year 2015-16. The three parameters, that is, 3rd, 5th and 6th parameters have scored more than 4 out of 5, whereas 5 parameters have scored between 3 to 4 out of 5, and only one of the parameters have scored less than 3. To sum up it is clear from the above table that majority of the parameter are above 3 out of 5 ratings.

Action taken report for the year 2015-16:

The parameters which have scored less percentage are brought to the notice of the head of the institution and discussed in the meeting held under the chairmanship of the principal. The employability skills of the course are rated less hence decided to inform the same to the university authorities through proper channel. The scoring of the all other parameters are discussed and informed to the concerned faculty members and office staff to improve in the coming years.


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FEEDBACK ANALYSIS REPORT FOR THE YEAR 2016-17

Alumni appraisal:

A five- point measurement scale was used in questioner where Excellent is scored as 5, Very Good as 4, Good as 3, satisfactory as 2 and unsatisfactory as 1.

Sl.No	Parameters	No. of Respondents					
		Ratings					
		5	4	3	2	1	Total
1	Alumni Association/Network of old friends of your college	6	10	5	3	0	24
2	Head of the institution is accessible	6	9	6	3	0	24
3	Administrative staff of the institution is accessible for various services	8	13	3	0	0	24
4	Faculty members are reachable for guidance and support	10	10	3	1	0	24
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	8	12	4	0	0	24
6	Platform is provided for regular interaction with current students	8	14	2	0	0	24
7	Rate the course you studied in terms of employability skills	6	11	4	3	0	24
8	Rate the stay at college in terms of teaching learning and administration	9	9	6	0	0	24
9	Overall feedback about college	9	9	6	0	0	24

There were 30 structured questionnaire feedback forms were distributed to the alumni's and 24 responses were received. The questions of the feedback forms covered various parameters like alumni association, accessibility of the head of the institution, administrative staff and faculty members for various guidance, support and other services, alumni members are encouraged to provide valuable suggestions for the growth of the institution, platform is provided for regular interaction with current students, the employability skills of the course studied, stay at college in terms of teaching learning and administration and overall feedback about the college.

- √ The first parameter was on the alumni association/network of old friends of your college, where 10 of the respondents rated for very good, 6 of the respondents have rated for excellent, 5 of the respondents rated for very good and 4 of the respondents rated for satisfactory and none of the respondents have rated for unsatisfactory.



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- √ For the second parameter, 9 of the respondents have rated for very good, 6 of the respondents rated for excellent and good, 3 of the respondents rated for satisfactory and none of the respondents are unsatisfied for the accessibility of the head of the institution.
- √ For the third parameter, 13 of the respondents have rated for very good, 8 of the respondents rated for excellent, 2 of the respondents have rated for good, and none of the respondents are rated either for satisfactory or unsatisfied for the accessibility of the administrative staff for their services from the office.
- √ The fourth parameter was on the reachable of faculty members for the guidance and support of the respondents, where 10 of the respondents opined excellent and very good, 3 of the respondents opined good, 1 of the respondents are opined satisfactory and none of the respondents are unsatisfied.
- √ The fifth parameter was on the alumni members are encouraged to provide valuable suggestions for the growth of the institution, where 12 of the respondents opined very good, 8 of the respondents are opined excellent, 4 of the respondents are opined good and whereas none of the respondents are either satisfied or unsatisfied.
- √ The sixth parameter was on the platform is provided for regular interaction with current students, 14 of the respondents rated for very good, 8 of the respondents rated for excellent and 2 of the respondents rated for good and none of the respondents rated either for satisfactory or unsatisfactory.
- √ The seventh parameter was on the employability skills of the course studied, where 11 of the respondent's rated for very good, 6 of the respondents rated for excellent, 4 of the respondents rated for good, 3 of the respondents rated for satisfactory and none of the respondents are rated for unsatisfactory.
- √ The stay at college in terms of teaching learning and administration was the eighth parameter, where 9 of the respondents opined excellent and very good, 6 of the respondents opined good.
- √ The rating for the overall feedback about the college is the ninth parameter, 9 of the respondents rated for excellent and very good, 6 of the respondents are rated for good, one of the respondents rated for satisfactory and whereas none of the respondents are unsatisfied for this parameter.



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The Parameters used for the measurement of the feedback and their percentages are depicted below:

Sl.No	Parameters	Ratings				
		5	4	3	2	1
		%	%	%	%	%
1	Alumni Association/Network of old friends of your college	25	41.67	20.83	12.5	0.00
2	Head of the institution is accessible	25	37.5	25	12.5	0.00
3	Administrative staff of the institution is accessible for various services	33.33	54.17	12.5	0	0.00
4	Faculty members are reachable for guidance and support	41.67	41.67	12.5	4.17	0.00
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	33.33	50	16.67	0	0.00
6	Platform is provided for regular interaction with current students	33.33	58.33	8.33	0	0.00
7	Rate the course you studied in terms of employability skills	25	45.83	16.67	12.5	0.00
8	Rate the stay at college in terms of teaching learning and administration	37.5	37.5	25	0	0.00
9	Overall feedback about college	37.5	37.5	25	0	0.00

The above table shows the percentage analysis of the ratings of the respondents for each of the parameters. More than 30% of the respondents have rated excellent for all the parameters and the majority of the respondents i.e., more than 45% of the respondents rated very good for all the parameters and none of the respondents are rated unsatisfactory.

The Parameters used for the measurement of the feedback and their mean is depicted below:

Sl.No	Parameters	Mean
1	Alumni Association/Network of old friends of your college	3.69
2	Head of the institution is accessible	4.15
3	Administrative staff of the institution is accessible for various services	4.21
4	Faculty members are reachable for guidance and support	4.17
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	4.17
6	Platform is provided for regular interaction with current students	4.25
7	Rate the course you studied in terms of employability skills	3.71
8	Rate the stay at college in terms of teaching learning and administration	4.5
9	Overall feedback about college	4.5



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The above table depicts the mean scores of the parameters of the structured alumni's feedback form for the year 2017-18. The majority of the parameters are scored above 4 out of 5 and only two of the parameters are scored between 3 and 4. To sum up it is clear from the above table that majority of the parameter are above 4 out of 5 ratings.

ACTION TAKEN REPORT FOR THE YEAR 2017-18:

The mean scoring of the all the parameters are brought to the notice of the head of the institution and discussed in the meeting held under the chairmanship of the principal. The parameter which had less than 4 rating i.e., employability skills of the course, accessibility of the head of the institution and the alumni association/Network of old friends of your college are discussed and informed all the concerned members to take necessary steps to improve in the coming years.


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FEEDBACK ANALYSIS REPORT FOR THE YEAR 2017-18

Alumni appraisal:

A five- point measurement scale was used in questioner where Excellent is scored as 5, Very Good as 4, Good as 3, satisfactory as 2 and unsatisfactory as 1.

Sl.No	Parameters	No. of Respondents					Total
		Ratings					
		5	4	3	2	1	
1	Alumni Association/Network of old friends of your college	7	6	6	3	0	22
2	Head of the institution is accessible	8	8	4	2	0	22
3	Administrative staff of the institution is accessible for various services	6	9	5	2	0	22
4	Faculty members are reachable for guidance and support	9	7	4	2	0	22
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	8	8	5	1	0	22
6	Platform is provided for regular interaction with current students	9	9	4	0	0	22
7	Rate the course you studied in terms of employability skills	7	9	4	2	0	22
8	Rate the stay at college in terms of teaching learning and administration	10	7	5	0	0	22
9	Overall feedback about college	10	6	5	1	0	22

There were 28 structured questionnaire feedback forms were distributed to the alumni's and 22 responses were received. The questions of the feedback forms covered various parameters like alumni association, accessibility of the head of the institution, administrative staff and faculty members for various guidance, support and other services, alumni members are encouraged to provide valuable suggestions for the growth of the institution, platform is provided for regular interaction with current students, the employability skills of the course studied, stay at college in terms of teaching learning and administration and overall feedback about the college.

- √ The first parameter was on the alumni association/network of old friends of your college, where 8 and 7 of the respondents rated for excellent and good respectively, 4 of the respondents have rated for very good, and none of the respondents have rated for unsatisfactory.



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- √ For the second parameter, 8 of the respondents have rated for excellent and very good respectively, 4 of the respondents rated for good, 2 of the respondents rated for satisfactory and none of the respondents are unsatisfied for the accessibility of the head of the institution.
- √ For the third parameter, 9 of the respondents have rated for very good, 5 of the respondents rated for good, 6 of the respondents have rated for excellent, 2 of the respondents rated for satisfactory and none of the respondents have rated for unsatisfactory for the accessibility of the administrative staff for their services from the office.
- √ The fourth parameter was on the reachable of faculty members for the guidance and support of the respondents, where 9 of the respondents opined excellent, 7 of the respondents have rated for very good, 6 of the respondents opined good, 2 of the respondents are opined satisfactory and none of the respondents are unsatisfied.
- √ The fifth parameter was on the alumni members are encouraged to provide valuable suggestions for the growth of the institution, where 8 of the respondents opined excellent, very good respectively, 5 as good and 1 of the respondents opined satisfactory and none of the respondents are unsatisfied.
- √ The sixth parameter was on the platform is provided for regular interaction with current students, 9 of the respondents rated for excellent and very good, 4 of the respondents rated for good and none of the respondents rated for satisfactory and unsatisfactory.
- √ The seventh parameter was on the employability skills of the course studied, where 9 of the respondents rated for very good, 7 of the respondents rated for excellent and 4 of the respondents rated for good, 2 of the respondents rated for satisfactory and none of the respondents rated for unsatisfactory.
- √ The stay at college in terms of teaching learning and administration was the eighth parameter, where 10 of the respondents opined excellent, 7 of the respondents opined very good, 5 of the respondents opined good.
- √ The rating for the overall feedback about the college is the ninth parameter, 10 of the respondents rated for excellent, 6 of the respondents are rated for very good, 5 of the respondents rated for good, 1 of the respondents rated for satisfactory and whereas none of the respondents are unsatisfied for this parameter.



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The Parameters used for the measurement of the feedback and their percentages are depicted below:

Sl.No	Parameters	Ratings				
		5	4	3	2	1
		%	%	%	%	%
1	Alumni Association/Network of old friends of your college	31.81	27.27	27.27	13.67	0.00
2	Head of the institution is accessible	36.36	36.36	18.18	9.09	0.00
3	Administrative staff of the institution is accessible for various services	27.27	40.90	22.73	9.09	0.00
4	Faculty members are reachable for guidance and support	40.90	31.81	18.18	9.09	0.00
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	36.36	36.36	22.73	4.55	0.00
6	Platform is provided for regular interaction with current students	40.90	40.90	18.18	0.00	0.00
7	Rate the course you studied in terms of employability skills	31.81	40.90	18.18	9.09	0.00
8	Rate the stay at college in terms of teaching learning and administration	45.45	31.81	22.73	0.00	0.00
9	Overall feedback about college	45.45	27.27	22.73	4.55	0.00

The above table shows the percentage analysis of the ratings of the respondents for each of the parameters. More than 35% of the respondents have rated excellent for all the parameters and the majority of the respondents i.e., more than 30% of the respondents rated very good for all the parameters and none of the respondents are rated for unsatisfactory.

The Parameters used for the measurement of the feedback and their mean is depicted below:

Sl.No	Parameters	Mean
1	Alumni Association/Network of old friends of your college	3.77
2	Head of the institution is accessible	4.00
3	Administrative staff of the institution is accessible for various services	3.86
4	Faculty members are reachable for guidance and support	4.04
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	4.13
6	Platform is provided for regular interaction with current students	4.23
7	Rate the course you studied in terms of employability skills	3.95
8	Rate the stay at college in terms of teaching learning and administration	4.23
9	Overall feedback about college	4.05
	Average mean	4.02

The above table depicts the mean scores of the parameters of the structured alumni's feedback form for the year 2017-18. The six of the parameters are scored above 4 and all the




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remaining parameters are scored between 3.86 to 4.23. To sum up it is clear from the above table that mean of all the parameter are above 3.86 ratings out of 5.

ACTION TAKEN REPORT FOR THE YEAR 2017-18:

The mean scoring of the all the parameters are brought to the notice of the head of the institution and discussed in the meeting held under the chairmanship of the principal. The parameter which had less than 4 rating are discussed and informed all the concerned members to take necessary steps to improve in the coming years.


Principal
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FEEDBACK ANALYSIS REPORT FOR THE YEAR 2018-19

Alumni appraisal:

A five- point measurement scale was used in questioner where Excellent is scored as 5, Very Good as 4, Good as 3, satisfactory as 2 and unsatisfactory as 1.

Sl.No	Parameters	No. of Respondents					
		Ratings					Total
		5	4	3	2	1	
1	Alumni Association/Network of old friends of your college	7	7	5	1	0	20
2	Head of the institution is accessible	6	8	4	2	0	20
3	Administrative staff of the institution is accessible for various services	10	8	2	0	0	20
4	Faculty members are reachable for guidance and support	8	8	3	1	0	20
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	8	9	3	0	0	20
6	Platform is provided for regular interaction with current students	9	10	1	0	0	20
7	Rate the course you studied in terms of employability skills	8	8	2	2	0	20
8	Rate the stay at college in terms of teaching learning and administration	7	8	5	0	0	20
9	Overall feedback about college	7	7	5	1	0	20

There were 20 structured questionnaire feedback forms were distributed and received from the alumni. The questions of the feedback forms covered various parameters like alumni association, accessibility of the head of the institution, administrative staff and faculty members for various guidance, support and other services, alumni members are encouraged to provide valuable suggestions for the growth of the institution, platform is provided for regular interaction with current students, the employability skills of the course studied, stay at college in terms of teaching learning and administration and overall feedback about the college.

- √ The first parameter was on the alumni association/network of old friends of your college, where 7 of the respondents rated for excellent and very good respectively, 5



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- of the respondents have rated for good, one of the respondents have rated for satisfactory and none of the respondents have rated for unsatisfactory.
- √ For the second parameter, 8 of the respondents have rated for very good, 6 of the respondents have rated for excellent, 4 of the respondents rated for good, 2 of the respondents rated for satisfactory and none of the respondents are unsatisfied for the accessibility of the head of the institution.
 - √ For the third parameter, 10 of the respondents have rated for excellent, 8 of the respondents rated for very good, 2 of the respondents have rated for good and none of the respondents have rated either for satisfactory and unsatisfactory for the accessibility of the administrative staff for their services from the office.
 - √ The fourth parameter was on the reachable of faculty members for the guidance and support of the respondents, where 8 of the respondents opined excellent and very good respectively, 3 of the respondents have rated for good, 1 of the respondents opined satisfactory and none of the respondents are unsatisfied.
 - √ The fifth parameter was on the alumni members are encouraged to provide valuable suggestions for the growth of the institution, where 9 of the respondents opined very good, 8 of the respondents opined excellent, three of the respondents opined good and none of the respondents are opined either satisfactory or unsatisfactory.
 - √ The sixth parameter was on the platform is provided for regular interaction with current students, 10 of the respondents rated for very good, 9 of the respondents rated for excellent, one of the respondents rated for good and none of the respondents rated for satisfactory and unsatisfactory.
 - √ The seventh parameter was on the employability skills of the course studied, where 8 of the respondents rated for excellent and very good, 2 of the respondents rated for very good and satisfactory and none of the respondents rated for unsatisfactory.
 - √ The stay at college in terms of teaching learning and administration was the eighth parameter, where 8 of the respondents opined very good, 7 of the respondents opined excellent, 5 of the respondents opined for good and none of the respondents rated for satisfactory and unsatisfactory.
 - √ The rating for the overall feedback about the college is the ninth parameter, 7 of the respondents rated for excellent and very good, 5 of the respondents are rated for good, 1 of the respondents rated for satisfactory and none of the respondents are unsatisfied.



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The Parameters used for the measurement of the feedback and their percentages are depicted below:

Sl.No	Parameters	Ratings				
		5	4	3	2	1
		%	%	%	%	%
1	Alumni Association/Network of old friends of your college	35.00	35.00	25.00	5.00	0.00
2	Head of the institution is accessible	30.00	40.00	20.00	10.00	0.00
3	Administrative staff of the institution is accessible for various services	50.00	40.00	10.00	0.00	0.00
4	Faculty members are reachable for guidance and support	40.00	40.00	15.00	5.00	0.00
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	40.00	45.00	15.00	0.00	0.00
6	Platform is provided for regular interaction with current students	45.00	50.00	5.00	0.00	0.00
7	Rate the course you studied in terms of employability skills	40.00	40.00	10.00	10.00	0.00
8	Rate the stay at college in terms of teaching learning and administration	35.00	40.00	25.00	0.00	0.00
9	Overall feedback about college	35.00	35.00	25.00	5.00	0.00

The above table shows the percentage analysis of the ratings of the respondents for each of the parameters. More than 40% of the respondents have rated excellent for all the parameters and the majority of the respondents i.e., more than 45% of the respondents rated very good for all the parameters and none of the respondents are rated for unsatisfactory.

The Parameters used for the measurement of the feedback and their mean is depicted below:

Sl.No	Parameters	Mean
1	Alumni Association/Network of old friends of your college	4.00
2	Head of the institution is accessible	3.90
3	Administrative staff of the institution is accessible for various services	4.40
4	Faculty members are reachable for guidance and support	4.15
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	4.25
6	Platform is provided for regular interaction with current students	4.40
7	Rate the course you studied in terms of employability skills	4.10
8	Rate the stay at college in terms of teaching learning and administration	4.10
9	Overall feedback about college	4.00

The above table depicts the mean scores of the parameters of the structured alumni's feedback form for the year 2018-19. All the parameters have scored above 4 out of 5 except




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the accessibility of the head of the institution which scored 3.90. To sum up it is clear from the above table that mean of all the parameter are above 4 out of 5 ratings.

ACTION TAKEN REPORT FOR THE YEAR 2018-19:

The mean scoring of the all the parameters are brought to the notice of the head of the institution and discussed in the meeting held under the chairmanship of the principal. The scoring of the parameter of the current year are compared with that of the previous year, which showed the improvements in all the parameters. The parameter which had less than 4 score of the current year i.e., accessibility of the head of the institution is discussed and suggestions of the all the faculty members were collected to improve in this aspect.


Principal
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FEEDBACK ANALYSIS REPORT FOR THE YEAR 2019-20

Alumni appraisal:

A five- point measurement scale was used in questioner where Excellent is scored as 5, Very Good as 4, Good as 3, satisfactory as 2 and unsatisfactory as 1.

Sl.No	Parameters	No. of Respondents					Total
		Ratings					
		5	4	3	2	1	
1	Alumni Association/Network of old friends of your college	6	6	2	1	0	15
2	Head of the institution is accessible	6	5	3	1	0	15
3	Administrative staff of the institution is accessible for various services	7	6	1	1	0	15
4	Faculty members are reachable for guidance and support	8	5	1	1	0	15
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	5	6	3	1	0	15
6	Platform is provided for regular interaction with current students	6	7	2	0	0	15
7	Rate the course you studied in terms of employability skills	5	6	2	2	0	15
8	Rate the stay at college in terms of teaching learning and administration	7	4	3	1	0	15
9	Overall feedback about college	6	5	4	0	0	15

There were 20 structured questionnaire feedback forms were distributed and received 15 from the alumni. The questions of the feedback forms covered various parameters like alumni association, accessibility of the head of the institution, administrative staff and faculty members for various guidance, support and other services, alumni members are encouraged to provide valuable suggestions for the growth of the institution, platform is provided for regular interaction with current students, the employability skills of the course studied, stay at college in terms of teaching learning and administration and overall feedback about the college.



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- √ The first parameter was on the alumni association/network of old friends of your college, where 6 of the respondents rated for and very good, 6 of the respondents rated for excellent, 2 of the respondents have rated for good, one of the respondents have rated for satisfactory and none of the respondents have rated for unsatisfactory.
- √ For the second parameter, 6 of the respondents have rated for excellent, 5 of the respondents have rated for very good, 3 of the respondents rated for good, 1 of the respondents rated for satisfactory and none of the respondents are unsatisfied for the accessibility of the head of the institution.
- √ For the third parameter, 7 of the respondents have rated for excellent, 6 of the respondents rated for very good, 1 of the respondents have rated for good, one of the respondents rated for satisfactory and none of the respondents have rated for unsatisfactory for the accessibility of the administrative staff for their services from the office.
- √ The fourth parameter was on the reachable of faculty members for the guidance and support of the respondents, where 8 of the respondents opined excellent, 5 of the respondents opined very good, 1 of the respondents opined good, and none of the respondents are opined unsatisfactory.
- √ The fifth parameter was on the alumni members are encouraged to provide valuable suggestions for the growth of the institution, where 6 of the respondents opined very good, 5 of the respondents opined excellent, 3 of the respondents opined good, 1 of the respondents opined satisfactory and none of the respondents are opined unsatisfactory.
- √ The sixth parameter was on the platform is provided for regular interaction with current students, 6 of the respondents rated for excellent, 7 of the respondents rated very good, 2 of the respondents rated for good and none of the respondents have rated either for satisfactory and unsatisfactory.
- √ The seventh parameter was on the employability skills of the course studied, where 6 of the respondents rated for very good, 5 of the respondents rated for excellent, 2 of the respondents rated for good and 2 of the respondents rated for satisfactory and none of the respondents rated for unsatisfactory.
- √ The stay at college in terms of teaching learning and administration was the eighth parameter, where 7 of the respondents opined excellent, 4 of the respondents opined very good, 3 of the respondents opined for good, one of the respondents opined forsatisfactory and none of the respondents rated for unsatisfactory.
- √ The rating for the overall feedback about the college is the nineth parameter, 6 of the respondents rated for excellent, 5 of the respondents opined for very good, 4 of the respondents are rated for good and none of the respondents opined either satisfactory or unsatisfactory.



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The Parameters used for the measurement of the feedback and their percentages are depicted below:

Sl.No	Parameters	Ratings				
		5	4	3	2	1
		%	%	%	%	%
1	Alumni Association/Network of old friends of your college	40.00	40.00	13.33	6.67	0.00
2	Head of the institution is accessible	40.00	33.33	20.00	6.67	0.00
3	Administrative staff of the institution is accessible for various services	46.67	40.00	6.67	6.67	0.00
4	Faculty members are reachable for guidance and support	53.33	33.33	6.67	6.67	0.00
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	33.33	40.00	20.00	6.67	0.00
6	Platform is provided for regular interaction with current students	40.00	46.67	13.33	0.00	0.00
7	Rate the course you studied in terms of employability skills	33.33	40.00	13.33	13.33	0.00
8	Rate the stay at college in terms of teaching learning and administration	46.67	26.67	20.00	6.67	0.00
9	Overall feedback about college	40.00	33.33	26.67	0.00	0.00

The above table shows the percentage analysis of the ratings of the respondents for each of the parameters. More than 45% of the respondents have rated excellent for all the parameters and the majority of the respondents i.e., more than 40% of the respondents rated very good for all the parameters and none of the respondents are rated for unsatisfactory.

The Parameters used for the measurement of the feedback and their mean is depicted below:

Sl.No	Parameters	Mean
1	Alumni Association/Network of old friends of your college	4.13
2	Head of the institution is accessible	4.07
3	Administrative staff of the institution is accessible for various services	4.33
4	Faculty members are reachable for guidance and support	4.33
5	Alumni members are encouraged to provide valuable suggestions for the growth of institution	4.07
6	Platform is provided for regular interaction with current students	4.27
7	Rate the course you studied in terms of employability skills	4.03
8	Rate the stay at college in terms of teaching learning and administration	4.20
9	Overall feedback about college	4.20


The above table depicts the mean scores of the parameters of the structured alumni's feedback form for the year 2019-20. All the parameters have scored above 4 out of 5. To sum up it is clear from the above table that mean of all the parameter are above 4 out of 5 ratings.



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ACTION TAKEN REPORT FOR THE YEAR 2019-20:

The mean scoring of the all the parameters are brought to the notice of the head of the institution and discussed in the meeting held under the chairmanship of the principal. The scoring of the parameter of the current year are compared with that of the previous year, which showed the improvements in all the parameters. The mean scoring of all the parameters of the current year are discussed and informed to improve further.


Principal
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